

FOOD SAFETY MONITORING IN RETAIL

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Food Handler Training – The Kroger Co.

- New hires receive basic food safety training
- Must complete CBTs before working in the perishable departments
 - Yearly CBT review completed
- Tracked and reviewed every period



Food Manager Certification – The Kroger Co.

- All members of store management are required to be *Certified Food Managers*
 - SuperSafeMark exam
 - National Registry of Food Safety Professionals
- Food Safety highlighted throughout Management Training Program



Behind the Scenes at The Kroger Co.

- 3rd Party Audit in every store, every other month
 - Follow-up with stores within 72 hours
- Food Safety Walks
 - ATP Meter used for in-store training
- Weekly meetings with district staff
- District/Store “Food Safety Champions”
- Same-day review of regulatory inspections/visits
- Involvement in Plan Review process
 - Equipment Review process
- LOTS of Food Safety Initiatives throughout all divisions





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Training of Harris Teeter Food Handlers

- *New hire training covers the basics*
- *Associates must complete Food Safety CBT prior to working in food prep depts*
- *Annual renewal of Food Safety CBT for all food prep associates*
- *Tracked by Training & Development*



Food Protection Manager Certification

- *FMI Safemark training*
- *National Registry of Food Safety Professionals certification exam*
- *Store Manager Development Program*
- *Dept Managers, Asst Dept Mgrs, and others as necessary*
- *Tracked by Training & Development*



Continuous Training & Monitoring

- *Quarterly Food Safety Audit Program*
- *Store training walks*
- *District meetings*
- *Specialist store visits*
- *Regulatory inspections (RITS)*



Class 1 Recalls

- *Electronic notice company wide*
- *Text to district managers*
- *PLU blocked*
- *Product pulled within 1 hour*
- *Recorded message to customers based on VIC loyalty card data*
- *Asset Protection compliance checks*





Thank you!

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